



CITY OF AUSTIN UTILITY RATES AND FEES SCHEDULE



For detailed information on rates and fees, call **512-494-9400** or **1-888-340-6465**.  
Para información detallada o tarifas en español, llame al **512-494-9400** o llame al **1-888-340-6465**.

RATES  
Austin Energy — ELECTRIC

RESIDENTIAL RATES	Customer Charge (\$/Month)	Energy Charge (\$/kWh) kWh Tier		Power Supply Adjustment (\$/kWh)	PSA Administrative Adjustment*	Regulatory Charge (\$/kWh)	Community Benefit Charge (\$/kWh)
Inside City Limits	\$16.50	0 - 300	\$0.04640	\$0.04118	-\$0.00206	\$0.01338	\$0.01275
		301 - 900	\$0.05138				
		901 - 2,000	\$0.07525				
		Over 2,000	\$0.10884				
Outside City Limits	\$16.50	0 - 300	\$0.04640	\$0.04118	-\$0.00206	\$0.01338	\$0.01021
		301 - 900	\$0.04664				
		901 - 2,000	\$0.06066				
		Over 2,000	\$0.07937				

INSIDE COMMERCIAL RATES — INSIDE CITY LIMITS

Customer Classification	Customer Charge (\$/Month)	Demand Charge (\$/kW)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)	PSA Administrative Adjustment*	Regulatory Charge	Community Benefit Charge (\$/kWh)
Secondary < 10 kW	\$38.23	N/A	\$0.03129	\$0.04118	-\$0.00206	0.01338 / kWh	\$0.00948
Secondary ≥ 10 < 300 kW	\$60.08	\$9.83	\$0.01932	\$0.04118	-\$0.00206	\$3.73 / kW	\$0.00948
Secondary ≥ 300 kW	\$300.42	\$12.56	\$0.01840	\$0.04118	-\$0.00206	\$3.73 / kW	\$0.00948
Primary < 3 MW	\$327.73	\$12.56	\$0.00119	\$0.04005	-\$0.00200	\$3.65 / kW	\$0.00927
Primary ≥ 3 < 20 MW	\$2,731.05	\$15.30	\$0.00020	\$0.04005	-\$0.00200	\$3.65 / kW	\$0.00927
Primary ≥ 3 < 20 MW HLF	\$6,881.15	\$14.66	N/A	\$0.04005	-\$0.00200	\$3.65 / kW	\$0.00237
Primary ≥ 20 MW	\$3,004.16	\$16.24	\$0.00166	\$0.04005	-\$0.00200	\$3.65 / kW	\$0.00927
Primary ≥ 20 MW HLF	\$21,848.40	\$15.74	N/A	\$0.04005	-\$0.00200	\$3.65 / kW	\$0.00237
Transmission	\$3,823.47	\$14.21	\$0.00375	\$0.03956	-\$0.00199	\$3.61 / kW	\$0.00918
HLF (Contract) Transmission	\$21,848.40	\$12.10	N/A	\$0.03956	-\$0.00199	\$3.61 / kW	\$0.00237

OUTSIDE COMMERCIAL RATES — OUTSIDE CITY LIMITS

Customer Classification	Customer Charge (\$/Month)	Demand Charge (\$/kW)	Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)	PSA Administrative Adjustment*	Regulatory Charge	Community Benefit Charge (\$/kWh)
Secondary < 10 kW	\$38.23	N/A	\$0.03129	\$0.04118	-\$0.00206	0.01338 / kWh	\$0.00694
Secondary ≥ 10 < 300 kW	\$60.08	\$9.83	\$0.01932	\$0.04118	-\$0.00206	\$3.73 / kW	\$0.00694
Secondary ≥ 300 kW	\$300.42	\$12.56	\$0.01840	\$0.04118	-\$0.00206	\$3.73 / kW	\$0.00694
Primary < 3 MW	\$327.73	\$12.56	\$0.00119	\$0.04005	-\$0.00200	\$3.65 / kW	\$0.00681
Primary ≥ 3 < 20 MW	\$2,731.05	\$15.30	\$0.00020	\$0.04005	-\$0.00200	\$3.65 / kW	\$0.00681
Primary ≥ 3 < 20 MW HLF	\$6,881.15	\$14.66	N/A	\$0.04005	-\$0.00200	\$3.65 / kW	\$0.00237
Primary ≥ 20 MW	\$3,004.16	\$16.24	\$0.00166	\$0.04005	-\$0.00200	\$3.65 / kW	\$0.00681
Primary ≥ 20 MW HLF	\$21,848.40	\$15.74	N/A	\$0.04005	-\$0.00200	\$3.65 / kW	\$0.00237
Transmission	\$3,823.47	\$14.21	\$0.00375	\$0.03956	-\$0.00199	\$3.61 / kW	\$0.00675
HLF (Contract) Transmission	\$21,848.40	\$12.10	N/A	\$0.03956	-\$0.00199	\$3.61 / kW	\$0.00237

OTHER RATES

Customer Classification	Customer Charge (\$/Month)		Energy Charge (\$/kWh)	Power Supply Adjustment (\$/kWh)	PSA Administrative Adjustment*
Customer Owned Metered Lighting	\$16.39		\$0.08342	\$0.04118	-\$0.00206
Customer Owned Non-Metered Lighting	N/A		\$0.03176	\$0.04118	-\$0.00206

Customer Classification	100 Watt or Less (Billed 35 kWh)	101 - 175 Watt (Billed 60 kWh)	176 - 250 Watt (Billed 90 kWh)	251 Watt or Greater (Billed 140 kWh)	Power Supply Adjustment (\$/kWh)	PSA Administrative Adjustment*
Security Lights	\$10.16	\$17.37	\$26.11	\$40.64	\$0.04118	-\$0.00206

\*Pursuant to Austin City Council Ordinance, the Austin Energy Power Supply Adjustment may be updated monthly as necessary to recover pass-through costs.

In case of discrepancies, the official rates and fees on file with the Austin City Clerk's office takes precedence. For a complete listing of rates and fees, contact us at: 512-494-9400 or 1-888-340-6465, [coutilities.com/go/bulletins](https://coutilities.com/go/bulletins) or City of Austin, P.O. Box 2267, Austin, TX 78783-2267.  
THE CITY OF AUSTIN IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT

**RATES**  
**Austin Water — WATER & WASTEWATER**

**WATER RATES FOR RETAIL CUSTOMERS**

**Monthly Customer Charges**

**Single-Family Residential Customers**

Meter Size (inches)	Minimum Charge	Plus (+)	Monthly Tiered Minimum Charge (Based on Total Billed Volume)	
			Unit Rate Per 1,000 Gallons	
5/8	\$7.75	Plus (+)	0-2,000	\$1.36
3/4	\$11.63		2,001-6,000	\$3.91
1	\$19.38		6,001-11,000	\$10.43
1 1/2	\$50.38		11,001-20,000	\$23.54
2	\$84.48		20,001-Over	\$35.54
3	\$142.60		<b>Customer Assistance Program (CAP)</b> The Monthly Customer Charge, Monthly Tiered Minimum Charge, and Community Benefit Charge will be waived for residential customers who qualify and are enrolled in the discount program.	
4	\$253.43			
6	\$585.13			
8	\$1,557.75			
10	\$2,712.50			
12	\$3,410.00			

**Volume Unit Charges**

**Single-Family Residential Customers**

<b>Residential Non-CAP</b>	
0-2,000	\$3.27
2,001-6,000	\$5.57
6,001-11,000	\$10.26
11,001-20,000	\$16.52
20,001-Over	\$20.40
<b>Residential CAP</b>	
0-2,000	\$1.37
2,001-6,000	\$4.22
6,001-11,000	\$8.10
11,001-20,000	\$14.45
20,001-Over	\$19.20

**Non-Residential Customers**

Meter Size (inches)	Minimum Charge	Plus (+)	Monthly Additional Fixed Minimum Charge (Based on Total Billed Consumption)	
			Multifamily	Commercial
5/8	\$7.75	Plus (+)	\$12.97	\$9.16
3/4	\$11.63		\$19.46	\$13.74
1	\$19.38		\$32.43	\$22.90
1 1/2	\$50.38		\$84.31	\$59.54
2	\$84.48		\$141.37	\$99.84
3	\$142.60		\$238.65	\$168.54
4	\$253.43		\$424.12	\$299.53
6	\$585.13		\$979.24	\$691.58
8	\$1,557.75		\$2,606.97	\$1,841.16
10	\$2,712.50		\$4,539.50	\$3,206.00
12	\$3,410.00		\$5,706.80	\$4,030.40

**Non-Residential Customers**

<b>All Volumes: Unit Rate Per 1,000 Gallons</b>		
	Multifamily	Commercial
Off Peak (Nov-Jun)	\$4.86	\$5.57
Peak (Jul-Oct)	\$5.60	\$6.35

**All Water Retail Non-CAP Customers  
Unit Rate Per 1,000 Gallons**

Reserve Fund Surcharge	\$0.05
Community Benefit Charge (CBC)	\$0.30
GoPurple Charge (CBC)	\$0.15
GoPurple (voluntary, per month)	\$6.00
<b>Drought Rate Surcharge*</b>	
Stage 3	\$1.00
Stage 4	\$2.00
Stage 5	\$3.00

\*Will take effect next monthly billing cycle following the declaration of Stage 3, 4, or 5 water restrictions.

**Large Volume and Wholesale Customers**

All charges vary by customer

**WASTEWATER SERVICE RATES FOR RETAIL CUSTOMERS**

**Monthly Customer Charges**

All Customers	\$11.26
<b>All Wastewater Retail Non-CAP Customers Unit Rate Per 1,000 Gallons</b>	
Community Benefit Charge (CBC)	\$0.30
GoPurple (CBC)	\$0.15

**Volume Charges (rate per 1,000)**

<b>Non-CAP Unit Rate Per 1,000 Gallons</b>	
0 – 2,000 Gallons	\$6.30
2,001 – 6,000 Gallons	\$13.40
<b>CAP Unit Rate Per 1,000 Gallons</b>	
0 – 2,000 Gallons	\$3.80
2,001 – 6,000 Gallons	\$9.85

**Non-Residential Customers**

Multifamily	\$10.71
Commercial	\$11.62

**Customer Assistance Program (CAP)**

The Monthly Customer Charge and Community Benefit Charge will be waived for residential customers who qualify and are enrolled in the discount program.

RATES

AUSTIN RESOURCE RECOVERY — MONTHLY TRASH

Customer Charge		Trash Charges			
Commercial: \$23.80	Plus (+)	Each Small (24-gallon) trash cart	\$4.70	Frequency Surcharges	1x per week: \$0.00
		Each Medium (32-gallon) trash cart	\$6.25		2x per week: \$40.00
		Each Large (64-gallon) trash cart	\$12.50		3x per week: \$100.00
		Each Extra Large (96-gallon) trash cart	\$40.30		6x per week: \$200.00
					7x per week: \$240.00
Residential: \$23.80		Each Small (24-gallon) trash cart	\$4.70	Dumpster Service: \$20.00	
		Each Medium (32-gallon) trash cart	\$6.25		
		Each Large (64-gallon) trash cart	\$12.50		
		Each Extra Large (96-gallon) trash cart	\$40.30		

CENTRAL BUSINESS DISTRICT

Commercial	\$31.50 + \$23.25 Trash per cubic yard per week + \$11.50 Organics per cubic yard per week
Residential	\$31.50 + \$20.00 Dumpster Fee

OTHER FEES & CHARGES

New Service Fee	\$15.00	Un-Stickered Extra Trash, per bag	\$10.20
Cart Exchange Fee	\$15.00	Extra Trash Stickers	\$5.00
Return Trip Fee	\$20.50	Damaged Cart Fee	\$45.00
Special Hauling and Collection Services: call 3-1-1 for pricing and scheduling information.			

CLEAN COMMUNITY SERVICES — MONTHLY

Customer Charge	Residential	Commercial
Austin Resource Recovery	\$5.45	\$12.85

CLEAN COMMUNITY SERVICES — MONTHLY

Customer Charge	Residential	Commercial
Austin Development Services Code Compliance	\$4.80	\$6.60

WATERSHED PROTECTION — MONTHLY DRAINAGE CHARGE

Monthly Drainage Charge	=	Monthly Base Rate (\$/sq. ft.)	X	Total Impervious Cover (sq. ft.)	X	Adjustment Factor
Charge per property		\$0.00593		Measured in square feet for each property		(1.5425 x Percent of Impervious Cover) + 0.1933

FEES

	DESCRIPTION	AMOUNT	TIME OF PAYMENT
Transportation	Fee based on developed acreage and a trip factor based on usage of the property.	Single Family Home: \$21.80 Garage Apartment : \$21.80 Mobile Home: \$14.03 Townhouse/ Condominium: \$16.35 Duplex: \$19.62 Garage Apt: \$19.74 Triplex: \$16.34 Fourplex: \$16.34 Five or more units: \$16.57 Commercial: \$109.00	Monthly
Initiation	Charge to initiate new electric and/or water service.	\$20.00	First Bill
Re-Initiation of Service	Charge to re-initiate service at an address where customer had previous service at the same address	\$25.00	Added to next bill
Account Records	Charge for researching or compiling customer accounting/ billing information.	\$25.00/hr	Added to next bill
Returned Payment	Charge to process account payments that are returned, dishonored or denied by a bank, lender or 3rd party payer.	\$30.00	Added to next bill
Late Penalty Payment	Charge when payments arrive after due date. Postmarks cannot be recognized as proof of timely payment.	5% of unpaid water, wastewater and electric charges	Added to next bill
Smart Meter Opt-Out	Opt out of Automated Smart Meter System and switch to manual analog meter reads	\$75.00 set up charge \$10 monthly charge	Added to next bill
Customer Requested Meter Test	Charge to test a meter upon a customer’s request when a test at the address was performed during the preceding 36 months and over-registration is not in excess of industry standards.	\$25.00	Added to next bill
Temporary Construction/ Homebuilders Loop	Charge to install an electric meter for construction purposes only.	\$362.00	Added to next bill
Broken Seal	Charge to replace a broken electric meter seal.	\$55.00	Added to next bill
Meter Tampering	Charge to investigate tampered electric meters (may be in addition to utility diversion charges).	\$850.00	Added to next bill

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